

Waukesha County

Mission

Waukesha County is committed to leading the way in the delivery of high quality services to the public by working together with our communities and stakeholders.

Strategic Directives

The directives established by the County's management team form an outline for County departments as they engage in strategic planning, budgeting and program implementation. These directives are used to guide decision-making and assist in the allocation of resources.

Strategic Directive 1: **Manage Resources with Fiscal Prudence**

Continually assess County needs and performance to identify cost efficiencies and service enhancement opportunities while providing long-term financial stability.

Strategic Directive 2: **Provide Comprehensive Customer Service**

Improve the citizens' ease of doing business with the County in new and existing service delivery areas.

Strategic Directive 3: **Innovation and Continuous Quality Improvement**

Develop innovative business practices and initiate quality improvement to enhance service delivery.

Strategic Directive 4: **Retain and Develop a High Quality Workforce**

Continually assess the labor market and existing business culture; respond to skill development needs and establish a positive employee work environment.